I hope everyone kept as warm as possible this past January. It was a cold month and our volunteer drivers still traveled to Indianapolis to the Roudebush Veterans Hospital with fifteen veterans and one veteran to Danville Illinois Hospital. We are very grateful to be able to do this. Not a lot of foot traffic with the cold weather with only nine coming in for a visit but several calls.

My office hours for February will be Monday, Tuesday, Wednesday, and Thursday from 9:00 a.m. to noon and on Wednesday I will also be available from 1:00 to 4:30 p.m. Other arrangements for scheduling can be made if necessary for appointments.

Now let’s discuss the VIC or the Veteran Identification Card and how you order it. First of all if you already have the Hospital Card for one of the VA hospitals you will not need to get the VIC. If you don’t have a VA ID card then you should order this card.

Before You Start

Make sure you have a copy of a state or federal Issued ID and a photo saved (Size limit 3MB) on the device you will be using. Please use the instructions below to submit a request for your Veteran ID Card.

Part 1: sign in/set up your account

1.Visit <https://www.vets.gov/> and click the “sign In “ link in the upper right corner.

2. Sign in with an existing account by selecting “sign in with DS Logon” or “sign In with ID.me”. If you don’t have an existing account, select “Create an ID.me account”.

3. In the top right corner of the screen, Select “Account” under your name and then select” Apply for a Veteran ID card”

4. If you do not see the “Apply for a Veteran ID card” link in your profile, you may go directly to <https://www.vets.gov/veteran-id-card> to view detailed information.

Part 2: Verify your identity

1. If you used you DS Login account to sign into Vets.gov and you have a basic or advanced (non-premium) account, you’ll need to verify your identity through ID.me to finish setting up your Account.
2. If you used ID.me to sign into your Vets.gov account and the “apply for VA ID card” link is “grayed out” you must click “Verify your Identity” to finish setting up your account.
3. After your identity is verified you will be directed to the VIC site.

Part 3: Begin you VIC Application

1. Select your name in the top right corner then select Account.
2. Select “Apply for Veteran ID Card” under Available Services.
3. If you do not see the “Apply for a Veteran ID Card” link in your profile, you can go directly to <https://www.vets.gov/veteran-id-card> to view detailed information.
4. Click Request Veteran ID Card

Part 4: Complete your VIC Request

1. Validate your personal information; upload a copy of your federal or state issued identification, and a personal photo that will appear on the card.
2. Once you have confirmed that your information is accurate and uploaded all required documents, click “preview card”, and then click “Submit Request”.

Are you having issues submitting a VIC request?

1. 1-855-574-7286 Mon-Friday 8:00 am to 8:00 pm

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